

Our Expectations For Ticket Sellers

1) You will list tickets accurately and honestly.

It is important that buyers understand what they are buying when they consider purchasing your tickets, so you must list tickets accurately and fully disclose any limitations or restrictions noted on the tickets.

2) You will keep your ticket listings updated.

Life can become busy, but it is very important that you revisit your ticket listing/s at least once a week, both to reassess the price of your tickets and also to remove the tickets if you no longer have them available to sell.

3) You will Accept any order that is placed for your tickets.

It is expected that, when you list tickets, you have those tickets available to sell and that you would be able to fulfill a ticket order that is placed for your tickets. We want the buyers who use our site to have the very best experience possible. It is extremely disappointing if we have to cancel their ticket purchase.

4) You will follow all rules and procedures on our site and be proactive about asking questions, if you have any.

We'd much rather have you ask us for assistance than assume you know the answer to something and discover yourself to be mistaken. Ticket-selling is a business arrangement between you and a buyer – and us – so it is important that you work proactively to educate yourself on our procedures.

5) You will ship tickets as soon as possible once an order is placed for them.

No one likes to wait – especially after buying \$100 or more of event tickets – so you should pay close attention to your orders and ship tickets speedily to buyers. We are here to answer questions about ticket shipment, should you have any.

6) You will always provide buyers with valid, legitimate tickets.

It is your responsibility to ensure that the tickets you are selling have been accessed from a reputable and legitimate source. It is also your responsibility to provide tickets in a condition that is valid for event entry (ie: no torn or damaged barcodes).